Register and Privacy Statement

SmartWatcher Ltd

SmartWatcher Ltd stores and processes personal data in accordance with the new EU Privacy Policy (GDPR, effective from May 25, 2018). Our privacy statement is always published and updated on our website.

You have the right to the protection of your personal information as a customer, a partner, and a private person (hereinafter referred to as "client"). We always treat all personal information transparently and in accordance with the lawful processing rules.

We can periodically change this statement, so we recommend you visit our websites regularly.

1. Registrar:

- SmartWatcher Ltd
- Business ID: 2749161-2
- Address: Rahtitie 3, FI-01530 Vantaa, Finland
- Phone: + 358 40 6487011

Registry contact person:

- Michael Szücs, Director, Sales & Marketing
- michael.scuecs@smartwatcher.fi

2. Registry issues and questions

We will respond to questions and feedback on the register within five business days.

3. The name of the registry

SmartWatcher Ltd’s Customer and Marketing register.

4. Purpose of processing personal information

The purpose of processing personal information is
- to operate indoor air quality monitoring service,
- to be able to invoice our customers,
- to maintain customer relationship management and
- to enable marketing actions.

5. Data content of the register and regular sources of information

The information collected in the Customer and Marketing Register is:
- Contacts such as first name, last name, e-mail address, phone number
- Job-related information such as task, responsibility
- Contact and background information of the employer
- Information needed for the use of our service and for invoicing
- Customer relationship information (eg contacts, appointments, etc.)
- Possible authorizations and consent

The sources of information include:
- Notifications made by a registered company or person. Please note that information on behalf of another person may only be disclosed with his or her consent.
- Registrar's inquiries from a company or a public entity representative
- Publications (eg customer's own publications on the Internet)
- Public registers (such as Trade Register)
- Registered information sold by a third party
- Media (newspapers and periodicals)
- Other publications (databases, information published on the Internet, etc.)

We only store personal information of people over the age of 18 (aged 18 or over). Possible minors (under 18 years) will be removed from our register as soon as we know it.

6. Distribution of registry information
SmartWatcher Ltd does not disclose any Customer and Marketing Register information to third parties unless specifically agreed with the customer or with his/hers company.

In any situation where SmartWatcher Ltd transfers personal data like when outsourcing personal data processing to, for example, an accounting office and marketing, billing and billing services, these companies then process personal data on behalf of the SmartWatcher Ltd, without any independent processing rights.

Personal data will not be transferred outside the European Union or the European Economic Area unless it is necessary for the technical implementation of the service. In this case the level of data protection is adequate to the extent required by the data protection legislation.

7. Principles of registry protection

Personal data is kept and processed strictly confidentially. Personal data is stored in the systems and databases accessible only to persons employed by SmartWatcher Ltd with granted personal access rights. They all have signed SmartWatcher Ltd’s Security Policy therefore all personal data handlers and users are bound by confidentiality.

Personal data is collected into databases that are protected by firewalls, passwords and other technical means. Due to the technical implementation of the personal databases, the information is located on the servers or hardware of external partners, and are handled and accessed via remote access. Databases and their backups are located in the premises of our partners / service providers and accessed only by legitimate people.

8. Storage time

We store and maintain personal information as long as it is legitimate for the operation of our service and / or in accordance with current legislation (Finland, EU).

9. Inspection and prohibition right

The customer has the right to inspect the personal information we have in our registers. They have the right to claim for correction of the incorrect information, the right to prohibit the processing and storing of personal information in marketing and otherwise according to the EU’s Privacy Policy and the rights guaranteed by the Finnish Personal Data Act and the right to appeal against the processing of personal data to the supervisory authority.
At Customer’s request, we correct, remove or supplement any wrongful, unnecessary, incomplete or outdated personal information. Written requests can be sent to the above address.